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- The paradoxical nature of change
- Strategic change: the contemporary imperative
- Change and the individual
- Resistance to change: causes and management solutions
- The benefits and limitations of participative change management
- N-step recipes for change
- Beyond the recipe: the process and context of change
- Business process re-engineering
- The expertise of the change agent

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- Why study organization culture?
- The rise of the organization culture concept
- Culture: surface manifestations, values and basic assumptions
- Organizational socialization
- Perspectives on culture contrasted
- Organization culture and economic performance
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- Why study human resource management?
- The birth and growth of the personnel function
- Transformation: problems and solutions
- Definitions and models of human resource management
- Criticisms
- Does it work?
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