Handbook of the
Sociology of Emotions

Edited by

Jan E. Stets
University of California
Riverside, California

and

Jonathan H. Turner
University of California
Riverside, California

Springer
# Contents

## Introduction

*Jan E. Stets and Jonathan H. Turner*

References .......................................................... 6

## 1. BASIC PROCESSES

### 1. The Classification of Emotions

*Robert A. Thamm*

- Traditional Classification Approaches .................................................. 11
- Contemporary Classification Systems ...................................................... 14
- Relevant Factors in Classifying Emotions .............................................. 16
- Culture, Structure, and Appraisal ......................................................... 16
- The Classification Scheme ................................................................. 17
- "Classic" Construction of Emotion Categories ........................................ 18
- Levels of Emotion Differentiation ......................................................... 20
- Conclusions ............................................................................................ 34
- References .............................................................................................. 35

### 2. The Neuroscience of Emotions

*David D. Franks*

- Why the Emotional Brain? ........................................................................ 39
- Sociology and the Neuroscience Divide .................................................. 40
- Some Generalizations about the Emotional Brain .................................... 41
- The Functional Anatomy of Emotion in the Brain .................................... 42
- Top to Down Brain Structures ................................................................. 45
- The Debate About the Limbic System ...................................................... 49
- Neuroscience and Unconscious Emotion .................................................. 51
- Conclusion ............................................................................................... 59
- Notes ....................................................................................................... 60
- References ............................................................................................... 60
3. Gender and Emotion

Stephanie A. Shields, Dallas N. Garner, Brooke Di Leone, and Alena M. Hadley

A Framework for Studying Gender and Emotion

Beliefs About the Gender-Emotion Connection

Power and Status

Sexuality

Conclusion

References

II. THEORIES

4. Power and Status and the Power-Status Theory of Emotions

Theodore D. Kemper

Power and Status Theory

Relational Metaprocesses

The Power-Status Theory of Emotions

Tests of the Theory

Research Agenda

Conclusion

Notes

References

5. Cultural Theory and Emotions

Gretchen Peterson

Defining Emotions

The Self and Emotions

Cultural Content

Empirical Work on Emotion Culture

Variations in Emotion Culture

Learning the Emotion Culture: Emotional Socialization

Research on Emotional Socialization

Managing Emotions

Research on Emotion Management

Commercialization of Emotion Management

Research on Emotional Labor

Conclusion

Notes

References

6. Ritual Theory

Erika Summers-Effler

The Interaction Order

Interaction Order Dynamics

Second-Order System Dynamics

Thinking and the Self

Network Processes

Small Groups

Constraints on the Interaction Order
## Contents

<table>
<thead>
<tr>
<th>Chapter</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Conclusion</td>
<td>152</td>
</tr>
<tr>
<td>References</td>
<td>153</td>
</tr>
<tr>
<td><strong>7. Symbolic Interactionism, Inequality, and Emotions</strong></td>
<td>155</td>
</tr>
<tr>
<td><em>Jessica Fields, Martha Copp, and Sherryl Kleinman</em></td>
<td></td>
</tr>
<tr>
<td>Theoretical Framings and Foundations</td>
<td>156</td>
</tr>
<tr>
<td>Linking the Emotional and the Social</td>
<td>158</td>
</tr>
<tr>
<td>Everyday Emotional Practices and Contexts</td>
<td>159</td>
</tr>
<tr>
<td>Who We Are, How We Feel: Emotions, Identity, and Beliefs</td>
<td>164</td>
</tr>
<tr>
<td>Emotion, Ideology, and Sustained Social Inequalities</td>
<td>168</td>
</tr>
<tr>
<td>Methodological Perspectives for Interactionist Studies of Emotion</td>
<td>173</td>
</tr>
<tr>
<td>Conclusion</td>
<td>174</td>
</tr>
<tr>
<td>References</td>
<td></td>
</tr>
<tr>
<td><strong>8. Affect Control Theory</strong></td>
<td>179</td>
</tr>
<tr>
<td><em>Dawn T. Robinson, Lynn Smith-Lovin, and Allison K. Wisecup</em></td>
<td></td>
</tr>
<tr>
<td>Symbolic Interactionist Roots of Affect Control Theory</td>
<td>180</td>
</tr>
<tr>
<td>Definitions</td>
<td>181</td>
</tr>
<tr>
<td>The Formal Structure of the Theory</td>
<td>184</td>
</tr>
<tr>
<td>Empirical Studies of Emotion Using Affect Control Theory</td>
<td>191</td>
</tr>
<tr>
<td>Emotions in Understanding Social Movements and Politics</td>
<td>193</td>
</tr>
<tr>
<td>A Brief Comparison with a Close Theoretical Cousin</td>
<td>196</td>
</tr>
<tr>
<td>Directions for Future Research</td>
<td>198</td>
</tr>
<tr>
<td>Notes</td>
<td>199</td>
</tr>
<tr>
<td>References</td>
<td></td>
</tr>
<tr>
<td><strong>9. Identity Theory and Emotions</strong></td>
<td>203</td>
</tr>
<tr>
<td><em>Jan E. Stets</em></td>
<td></td>
</tr>
<tr>
<td>Identity Theory and Research</td>
<td>204</td>
</tr>
<tr>
<td>Future Research</td>
<td>220</td>
</tr>
<tr>
<td>Conclusion</td>
<td>221</td>
</tr>
<tr>
<td>Notes</td>
<td>222</td>
</tr>
<tr>
<td>References</td>
<td>222</td>
</tr>
<tr>
<td><strong>10. Self Theory and Emotions</strong></td>
<td>224</td>
</tr>
<tr>
<td><em>Howard B. Kaplan</em></td>
<td></td>
</tr>
<tr>
<td>Self Theory as an Integrative Framework for the Sociology of Emotions</td>
<td>224</td>
</tr>
<tr>
<td>Emotions as Self-Referent Responses</td>
<td>229</td>
</tr>
<tr>
<td>Emotional Experiences/Expressions as Self-Cognitive Stimuli for</td>
<td></td>
</tr>
<tr>
<td>Self-Evaluation</td>
<td>230</td>
</tr>
<tr>
<td>Emotional (Self-Feeling) Responses to Self-Cognition-Stimulated</td>
<td></td>
</tr>
<tr>
<td>Self-Evaluations</td>
<td>232</td>
</tr>
<tr>
<td>Emotions and Self-Enhancing/Self-Protective Responses</td>
<td>241</td>
</tr>
<tr>
<td>Emotional Responses as Self-Enhancing/Self-Protective Mechanisms</td>
<td>244</td>
</tr>
<tr>
<td>Self-Enhancing/Self-Protective Mechanisms and Self-Feelings (Emotion)</td>
<td>245</td>
</tr>
<tr>
<td>Retrospect and Prospect</td>
<td>247</td>
</tr>
<tr>
<td>References</td>
<td>249</td>
</tr>
</tbody>
</table>
## Contents

11. **Emotion-Based Self Theory** ................................................................. 254  
   David Boyns  
   Sociological Approaches to the Self ..................................................... 255  
   Locating the Emotion-Based Self in the Sociology of Emotions ............. 258  
   Conclusion and Future Directions ....................................................... 271  
   References ......................................................................................... 272

12. **Psychoanalytic Sociological Theories and Emotion** ................................ 276  
   Jonathan H. Turner  
   Freud's Theory in a More Sociological Guise ........................................ 276  
   Redirection of Psychoanalytic Theory and Research ............................. 279  
   Sociological Theories of Pride and Shame ......................................... 280  
   Expanding the Theory of Emotions: A New Kind of Synthesis Between  
   Sociology and Psychoanalytic Ideas .................................................... 281  
   Conclusion ......................................................................................... 292  
   References ......................................................................................... 293

13. **Social Exchange Theory of Emotions** ............................................... 295  
   Edward J. Lawler and Shane R. Thye  
   The Problem ........................................................................................ 296  
   Social Exchange Theories: Background ............................................... 298  
   Emotion and Emotional Processes ....................................................... 301  
   Relational Cohesion Theory ............................................................... 305  
   Extensions of Relational Cohesion Theory .......................................... 308  
   Affect Theory of Social Exchange ....................................................... 311  
   Conclusion and Future Directions ....................................................... 316  
   References ......................................................................................... 318

14. **Emotion in Justice Processes** ............................................................. 321  
   Guillermina Jasso  
   Justice Analysis: Understanding the Operation of the Sense of Justice .... 322  
   A Closer Look at the Justice Evaluation Function ................................... 327  
   The Long Reach of Justice: Theoretical Justice Analysis ...................... 331  
   Emotion in Justice Processes: Basic Framework and New Extensions .... 332  
   A New Extension: Impartiality in the Justice Process .............................. 334  
   Empirical Assessment of Impartiality ................................................... 339  
   Emotion in a New Unified Theory of Sociobehavioral Processes ............ 341  
   Appendix ............................................................................................ 343  
   Notes .................................................................................................. 344  
   References ......................................................................................... 344

15. **Expectation States Theory and Emotions** ......................................... 347  
   Cecilia L. Ridgeway  
   Early Studies of Status and Affect ......................................................... 348  
   Expectation States Theory ................................................................. 349  
   Is Affect Inherent in Status Processes? ................................................. 351  
   Cultural Schemas of Status and Emotion ............................................ 353  
   Legitimacy Dynamics, Emotions, and the Containment of Conflict ....... 355
21. Anger ................................................................. 493
   Scott Schieman
   Conceptualization of Anger .................................. 494
   Social Causes of Anger Processes ......................... 495
   The Social Distribution of Anger ......................... 503
   Power, the Sense of Control, and the Utility of Anger . 507
   Conclusion .................................................... 509
   References .................................................... 510

22. Grief ............................................................... 516
   Kathy Charmaz and Meiinda J. Milligan
   Positioning the Literature on Grief ...................... 517
   What ls Grief? ............................................... 518
   Psychological Theorizing: Attachment and Identification
   Historical and Cross-Cultural Studies: Evidence for the Social and
   Cultural Construction of Grief ............................. 521
   Situating Grief in Social Structure ...................... 525
   Reconceptualizing Grief .................................... 529
   Loss of Self .................................................. 532
   Research on Variations in the Experience of Grief ..... 534
   Conclusion .................................................... 537
   Notes ............................................................ 538
   References .................................................... 538

23. Moral Emotions .................................................. 544
   Jonathan H. Turner and Jan E. Stets
   What ls Morality? ............................................. 544
   A Biology of Morality? ....................................... 546
   The Moral Self ................................................. 548
   Social Structure and Moral Emotions ..................... 549
   Toward A Sociology of Moral Emotions .................... 556
   The Psychodynamics of Moral Emotions .................... 560
   Conclusion: Moral Emotions and the Moral Order ....... 564
   References .................................................... 565

IV. EMOTIONS IN SOCIAL LIFE

24. Emotions in the Workplace .................................. 569
   Kathryn J. Lively
   The Managed Heart .......................................... 570
   Conclusion .................................................... 583
   Notes ............................................................ 585
   References .................................................... 586
25. Emotions and Health ................................................................. 591
   Linda E. Francis
   The Sociology of Emotions and Health ..................................... 592
   The Division: Biomedical Positivism and Social Constructionism in
   Research on Emotions and Health .......................................... 595
   Bridging the Gap: Stress and Interactionism .......................... 600
   Discussion ............................................................................ 604
   Conclusion ........................................................................... 605
   References ........................................................................... 606

26. Emotions and Social Movements ............................................ 611
    Jeff Goodwin and James M. Jasper
    Fearing Emotions: A Brief History ....................................... 612
    Rediscovering Emotions: Recent Research ............................. 617
    Theorizing Emotions: Engaging Broader Theories ................... 624
    Conclusion .......................................................................... 630
    References .......................................................................... 631

Index ....................................................................................... 637